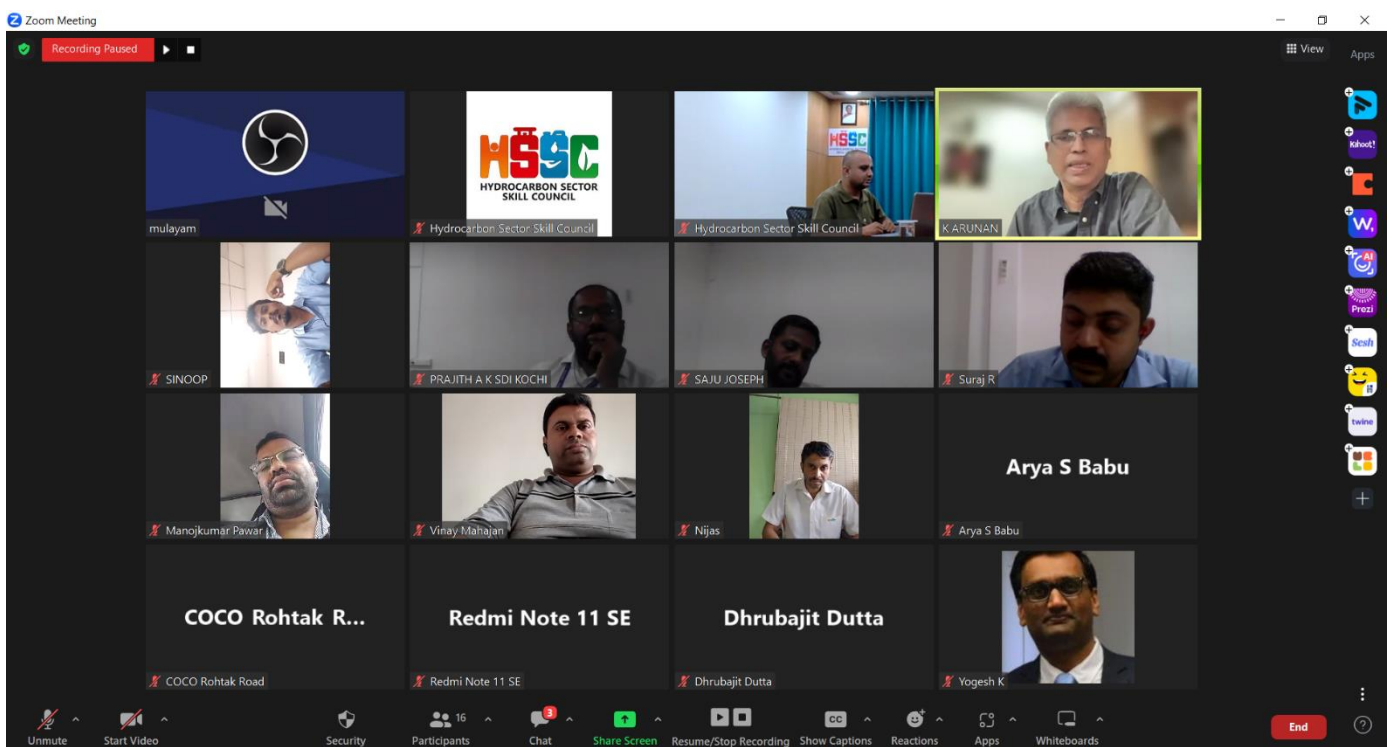
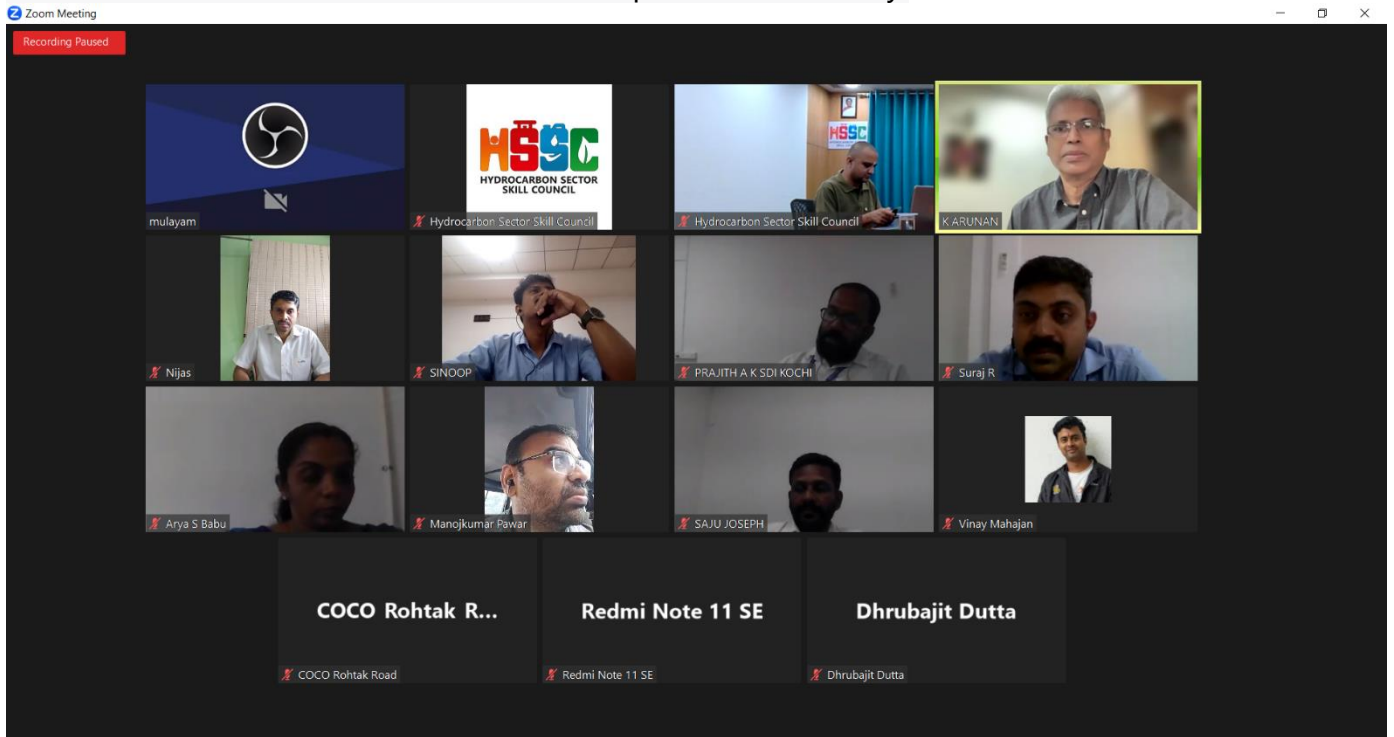


Training of Trainers (ToT)/Orientation Program

The Training of Trainers (ToT)/Orientation Program for the Retail Outlet Attendant job role in the Oil & Gas industry, which was conducted on July 7th, 2023. The program was facilitated by HSSC certified Master Trainers, who are domain experts from industry.



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fuelling activities:




Fig. 2.2.4. Directing the customer to island

- Direct the customer to the island, if required.




Fig. 2.2.5. Park vehicle close to dispensing unit

- Ask him to park their vehicle in a way that he/she is able to see the dispensing unit, and ask the customer to switch off the engine.

30

Retail Outlet Attendant

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Refining of crude oil refers to the process of converting crude oil into useful products. The process is divided into three basic steps: separation, conversion, and treatment.

- 1. Separation or Distillation process**
Separation refers to the process of distillation. Crude oil is heated in a furnace so that hydrocarbons can be separated according to their weight and boiling point.
- 2. Conversion**
Conversion is simply the process of changing one kind of hydrocarbon into another.
- 3. Treatment**
Treatment is the final process of refining. One common example of treatment is the removal of sulphur from diesel fuel, which is necessary for it to meet clean air guidelines.

Distillation Process

This process is based on the principle that different substances boil at different temperatures. In the distillation process, crude oil is heated and fed into a tall steel tower called a distillation column and then separated into its components according to their boiling points. As the temperature of the crude oil in the distillation column rises, the crude oil separates itself into different components. Each component corresponds to a different type of petroleum product, depending on its boiling temperature.

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